



Department of  
Job and Family Services

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and Children

# Welcome to the Overview of the SACWIS Interface with the Child Support Enforcement Agency

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## Overview

- The interface with the Child Support Enforcement Agency will automate the child support referral process.

**What does this mean?**



# What does SACWIS send to Child Support?

- Child Details

- Custody
- Demographics
- IV-E Eligibility Determination
- Private Insurance
- Foster Care Maintenance Amount

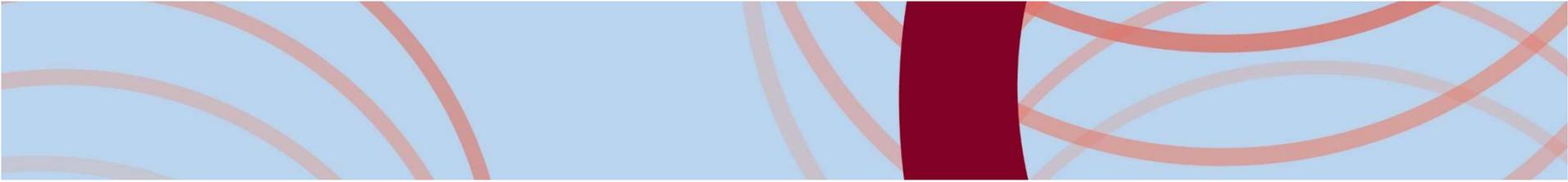
- Parent Details

- Demographics
- Military
- Incarceration
- Employment Information



## Who is considered a Parent in SACWIS?

- Any person who has a Relationship to the child of:
  - Adoptive Father/Mother/Parent
  - Alleged Father/Mother
  - Biological Father/Mother
  - Step Father/Mother
- People entered into the Alleged Parent table who:
  - Are male
  - Do not have a Parental Status of 'Excluded as Parent'



# What does Child Support send to SACWIS?

- Demographic information for the Child and Parent
  - Parent's information will include address, military and incarceration details.
- Support Order information
  - With this new interface, SACWIS will also begin distributing the local share of the child support payments to counties on a monthly basis.



## The How's of a Child Support Referral

- Referrals are created upon save of a legal custody episode. Referrals will be sent automatically to Child Support on the 60<sup>th</sup> day after the custody start date.
- If custody ends before 60 days, the system will automatically add a suppression reason of 'Short Term Custody' to the referral and update the send date to the day custody ended.

# Child Support Referral screen

Home Intake Case Provider **Financial** Administration

Workload Action Items Services **Eligibility** Payment Benefits Statistical & Expenditure Reports

<>

CRIS-E/OIES Inquiry  
Eligibility/Reimbursability  
Adoption Subsidy  
PASSS  
KPIP  
Medicaid Eligibility  
CRIS-E/OIES Inquiry History  
Medicaid Mailing Info  
Medicaid Card History  
**Child Support Referral**  
Child Support Information

Child Selection

Person Search - of - Person ID:  Go

Find a specific person.  
Displays all records 'Sent' and  
'To be Sent' for the Person

Find a specific person.  
Displays all records processed  
and unprocessed.

- To access the Child Support Referral link, the user must have the security role:  
**SETS Finance Administrator Security.**

# Child Support Referral screen

**Child Selection**

[Person Search](#) - or - Person ID:  [Go](#)

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Person ID: [8108515](#) Name: Flintstone, Pebbles Birth Date: 01/01/2009

IV-E: 089104238180

**Referral History**

	Request Id	Send Date	Requested By	Status	Suppressed	
	<b>Legal Responsibility of Bedrock County Job and Family Services from 11/26/2018 to Present</b>					
<a href="#">edit</a>	1118981582	09/22/2020	SETS Finance, Administrator	To Be Sent	Yes	<a href="#">delete</a>
<a href="#">view</a>	1386516	06/20/2020	Re-Referral, SACWIS-BATCH	Sent	Yes	

[Add Referral Request](#)

- All referrals for the child will display.
- Only referrals with a status of 'To Be Sent' are editable.
- New referrals can only be created when all existing referrals have a status of 'Sent'.
- Suppressed = 'Yes' indicates either the child or parent has a suppression.

# Creating/Updating a Child Support Referral

**Referral Request**

Person ID: [8108515](#)  
Child Name: Flintstone, Pebbles  
IV-E: 089104238180  
Requested By: SETS Finance, Administrator  
Send Date:    
Child Suppression Reason:

Birth Date: 01/01/2009  
Custody Dates: 11/26/2018  
Status: To Be Sent

**Parents**

Person Id	Name	Relationship	Suppression Reason	Suppressed By
5151957	Flintstone, Wilma J	Biological Mother	<input type="text"/>	
5117007	Flintstone, Fred J	Biological Father	<input type="text"/>	

Comments:

Spell Check Clear 4000

Apply Save Cancel

○ Referrals contain the child & parents

# What can I do in a Referral?

**Referral Request**

Person ID: [8108515](#)  
Child Name: Flintstone, Pebbles Birth Date: 01/01/2009  
IV-E: 089104238180 Custody Dates: 11/26/2018  
Requested By: SETS Finance, Administrator Status: To Be Sent  
Send Date: 09/23/2020   
Child Suppression Reason:

**Parents**

Person Id	Name	Relationship	Suppression Reason	Suppressed By
5151957	Flintstone, Wilma J	Biological Mother	<input type="text"/>	
5117007	Flintstone, Fred J	Biological Father	<input type="text"/>	

Comments:

Spell Check Clear 4000

Apply Save Cancel

- Change the Send Date:

- Default value is 60 days after the custody date to minimize Child Support receiving and working on Short Term Custody Episodes.

- Add Suppressions



# What are Suppressions?

- Good Cause Reasons to request Child Support not pursue a support order (OAC 5101:2-47-08)
- Suppressions for the child will send minimal information for the child but will not transmit any parent information.
- Suppressions for a parent will send minimal information for the parent who was suppressed.

NOTE: If Child Support already had an existing order prior to the custody episode they will note the suppression reason but the order will continue to be enforced.

# Adding a Child Suppression

Child Suppression Reason:

A screenshot of a web form showing a dropdown menu for 'Child Suppression Reason'. The dropdown is open, displaying two options: 'Short Term Custody' and 'Safe Haven'. The 'Short Term Custody' option is currently selected and highlighted with a blue background. The dropdown menu has a small downward-pointing arrow in the top right corner.

- Both suppression reasons will be done automatically, but can be selected by the user if they believe the custody will end in 60 days or if the intake did not contain a reason of Safe Haven.
- Suppression is not possible if the initial referral has been sent to Child Support without a suppression reason.
- If the initial referral contained a suppression reason, users will be able to remove the suppression reason in subsequent referrals/updates which will transmit a referral to child support.





# Parent Suppression Rules

- Users will be able to remove the suppression reason in subsequent referrals/updates which will transmit a referral to child support.
- Users will have the ability to add a suppression reason to a subsequent referral to inform child support of the reason why they do not want child support to be pursued.

*NOTE: If an order has been established, agencies will have to contact Child Support and/or the agency's attorney to have this request reviewed in front of a judge.*



# System Generated Referrals

Once the first referral is sent, there are multiple ways the system will create new referrals, some of those are:

- Change in child's IV-E Eligibility/Reimbursability
- Adding a parental relationship to the child
- Adding a record in the Alleged Parent section of the child's profile
- Case Transfers
- Additions or updates to:
  - Parent or Child Demographics, including name changes, SSN, race, etc.
  - Unearned income types of Social Security/Social Security Survivor or Veteran's Benefits
  - Address changes
  - Private Medical insurance for the child
  - Custody
  - Parents' employment, incarceration or military records
- Previous suppressions completed within the custody episode will continue to be added to subsequent referrals unless manually removed by a worker.



## Referral Q & A

Please enter any questions you have regarding the child support referral. We will review and begin answering shortly.

**NEXT UP:**

**Processing information from Child Support**



## Receiving information from Child Support

- Child Support Information can be accessed from the Case and Financial Modules.
- This screen will allow users to view information received from Child Support and automatically pull select information into SACWIS.

# Child Support Information from the Financial Module

The screenshot displays the 'Child Support Information' web application interface. On the left is a navigation menu with links such as 'CRIS-E/OIES Inquiry', 'Eligibility/Reimbursability', 'Adoption Subsidy', 'PASSS', 'KPIP', 'Medicaid Eligibility', 'CRIS-E/OIES Inquiry History', 'Medicaid Mailing Info', 'Medicaid Card History', 'Child Support Referral', and 'Child Support Information' (which is highlighted with a red box). The main content area is titled 'Child Support Information' and includes a search section with a 'Person Search' button, a 'Person ID' input field, and a 'Go' button. Below this are filters for 'From Received Date', 'To Received Date', 'Sort By' (set to 'Child Name / Status / Batch Date'), and 'Show Status' (set to 'Unprocessed'). A 'Search Records' button is also present. The 'Child Support Records' section shows 'Results per page: 50' and 'Result(s) 1 to 26 of 26 / Page 1 of 1'. A table header is visible with columns: 'Child Name / ID', 'SETS Participant No', 'IV-E Number', 'Status', and 'Batch Date'.

- Displays all records for children in custody of an Agency.
- Only visible to those with the SETS Finance Administrator security.

# Filtering records from Finance

Find a specific person.  
Displays all records processed and unprocessed.

Enter a specific person.  
Displays all records processed and unprocessed.  
Selecting Go or pressing enter will filter the results.

Child Support Information

Person Search  - or - Person ID:

From Received Date:   To Received Date:

Sort By:  Show Status:

Child Support Records

Results per page:  Result(s) 1 to 24 of 24 / Page 1 of 1

Child Name / ID	SETS Participant No	V-E Number	Status	Batch Date
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Filters records to a specific date received through the system date or the To Date if entered.

Change the number of records that display per page.  
Default is 50.

Filters records up to a specific date received.  
When used From Date is required.

# Filtering records from Finance

Choose the order to display the results.  
System default will sort records by Child Name - ascending, then record status – processed first, then the Date Received (Batch Date) – newest first.

The screenshot shows the 'Child Support Information' interface. At the top left, there is a 'Person Search' button. Below it, there are fields for 'From Received Date:' and 'To Received Date:', each with a calendar icon. A 'Sort By:' dropdown menu is open, showing options: 'Child Name / Status/ Batch Date' (highlighted), 'Child Id', 'Child Name', 'Child Name / Status/ Batch Date', 'SETS Participant No', 'IV-E Number', and 'Batch Date'. To the right of the date fields is a 'Show Status:' dropdown menu with options: 'Unprocessed' (highlighted), 'All', 'Processed', and 'Unprocessed'. A 'Search Records' button is located below the 'Sort By:' dropdown. At the bottom right, there is a 'Person ID:' field with a 'Go' button. The bottom of the page shows a table header with columns: 'SETS Participant No', 'IV-E Number', 'Status', and 'Batch Date'. The text 'Results per page: 50' and 'Result(s) 1 to 26 of 26 / Page 1 of 1' are also visible.

When all filter criteria has been entered use this button to resort the records.

Choose the type of record to display.  
Unprocessed = new record.  
Processed = user has completed and verified record.  
System will default to show unprocessed records.

# Child Support Information from the Case

The screenshot displays a case management interface. On the left is a navigation menu with various links. The main content area shows a case summary and a table of child support records.

**Case Summary:**

- Case Name / ID: [Redacted]
- Status: Ongoing
- Open Date: 10/09/2019

**Child Support Records Table:**

Child ID	Child Name	SETS Participant No	IV-E Number	Status	Batch Date
		306272802188	89097098480	Unprocessed	08/20/2020

**Navigation Menu (Left Side):**

- Case Overview
- Activity Log
- Attorney Contact
- Intake List
- Safety Assessment
- Substance Abuse
- Forms/Notices
- AR Pathway Switch
- Safety Plan
- Family Assessment
- Ongoing Case A/I
- Specialized A/I Tool
- Law Enforcement
- Justification/Waiver
- Case Services
- Legal Actions
- Legal Custody/Status
- Child Support Information**
- Living Arrangement

- Displays all records for active case members up to the age 21.
- No filtering available when accessed from the Case link.
- Only visible to those with the SETS Case Administrator security.

# What is displayed on the Child Support Information Screen

	Child Name / ID	SETS Participant No	IV-E Number	Status	Batch Date
<a href="#">edit</a>	Flintstone, Pebbles / 8108515	305155529488	89104238180	Unprocessed	06/20/2020

- SETS Participant Number is Child Support's unique identifier for each person within the SETS system.
- IV-E Number is the child identifier used to link the child between the systems.
- Status =
  - 'Unprocessed' record will have the Edit link
  - 'Processed' record will have a View link
- Batch Date is the date the record was received by SACWIS (Batch Date = date received).



# Processing a Record

- This can be completed from the Case or Finance screen.
- The system will choose the best SACWIS match for the parent received.
- The screen will display:
  - Demographics for comparison:
    - Child: Name, DOB, SSN, Gender, Race and Date of Death when applicable
    - Parent: all of above and when applicable:
      - Military
      - Incarceration
      - Alias
      - Insurance Providers
      - Employment
      - Child Support Orders
  - Child Support specific details:
    - SETS Case Number and Status
    - SETS Caseworker Name & Phone
    - Child Support Order number, Order Date and Order Amount

# Comparison Screen – Child Section

Child Summary – displays the information on the list screen

Child Record Comparison			
Name / ID:	<a href="#">Flintstone, Pebbles / 8108515</a>	Title IV-E #:	089104238180
SETS Participant ID:	305155529488	Received Date:	06/20/2020

Child Comparison – choose to transfer Child Support’s information for the child

	SACWIS	Child Support
First Name:	<input checked="" type="radio"/> Pebbles	<input type="radio"/> [Redacted]
Middle Name:		
Last Name / Suffix:	<input checked="" type="radio"/> Flintstone / <input type="text"/>	<input type="radio"/> [Redacted]
SSN:	<input checked="" type="radio"/> 888-88-8887	<input type="radio"/> [Redacted] ? Verification: Verified using SSA SSN verification routines as an exact match.
Birth Date:	<input checked="" type="radio"/> 01/01/2009	<input type="radio"/> [Redacted]
Gender:	<input checked="" type="radio"/> Female	<input type="radio"/> Male
Race:	White Hispanic/Latino: No	White

# Comparison Screen – Parent Summary

## Mom linked through the interface

Parent 1 Record Comparison					
Person Name / ID:	<a href="#">Flintstone, J Wilma / 5151957</a>	SETS Participant ID:	301759583088	IV-D CASE / Application #:	7119104060
SETS Case Status:	Open Active Case	SETS Referral Status:	Enforcement-Locate		
SETS Caseworker:	H Rose	SETS Caseworker #:	(800) 339-0349		<a href="#">Unlink</a>
County of Jurisdiction:		Relationship to child:	Biological Mother		

### ○ SETS Case Status

- Open Active Case
- Open Case pending Closure
- Closed Case

### ○ County of Jurisdiction: Child Support County enforcing the Order

### ○ SETS Referral Status

- Intake = Case is built but no work has begun yet
- Paternity\* = Paternity is being established
- Support\* = Support Order is being established
- Enforcement\* = Paternity and Support Order have been established
- Locate = Child support is attempting to find the parent

# Comparison Screen – Parent Summary

## Dad linked through the interface

Parent 2 Record Comparison					
Person Name / ID:	<a href="#">Flintstone, Fred / 5150050</a>	SETS Participant ID:	302718080588	IV-D CASE / Application #:	7124355178
SETS Case Status:	Open Active Case	SETS Referral Status:	Support Establishment		
SETS Caseworker:	H Rose	SETS Caseworker #:	(800) 339-0349		
County of Jurisdiction:	Bedrock County	Relationship to child:	Biological Father		<a href="#">Unlink</a>

**⚠ Attention** Child support has determined paternity for this father using the following method: Affidavit at Hospital.

### Active Paternity Methods supplied by Child Support:

- Affidavit at CSEA
- Affidavit at Hospital
- Affidavit – Other
- Court Order
- Genetic Testing – Administrative
- Genetic Testing – Judicial
- Judgement Entry without
- Cooperation – Default
- Putative Parent requests Judgement
- Presumptive – Born within 300 Days of Term of marriage
- Presumptive General
- Presumptive – Born during Marriage
- Presumptive – Born before
- Marriage – Promise/Order for Support
- Private Agreement – Contact CSEA
- Child support has not established paternity.
- Child support has excluded the Parent.

**⚠ Attention** Child support has determined paternity for this father using the following method: Genetic Testing - Administrative. The Child and Parent relationships will be updated upon processing the record.

# Comparison Screen – Linking a Parent

## Parent not linked through the interface

**Parent 2 Record Comparison**

Person Name / ID:		SETS Participant ID:	305890892688	IV-D CASE / Application #:	7099150273
SETS Case Status:	Open Active Case	SETS Referral Status:	Paternity-Locate		
SETS Caseworker:	H Rose	SETS Caseworker #:	(800) 339-0349		
County of Jurisdiction:		Relationship to child:			

**Attention** Child support has not established paternity..

[Link](#)

## Linking a Parent

**Parental Search**

**Child Information**

Name:		Title IV-E #:	089-080
Person ID:		SETS ID:	305512930288

	Person Id	Parent Name	Relationship	Suppressed By
<a href="#">select</a>			Stepfather	
<a href="#">select</a>			Biological Mother	

[Close](#) [Person Search](#)

# Comparison Screen – SACWIS vs. SETS

	SACWIS	Child Support
First Name:	<input checked="" type="radio"/> Wilma	<input type="radio"/> WILIMINA
Middle Name:	<input checked="" type="radio"/> J	<input type="radio"/> JANE
Last Name / Suffix:	<input checked="" type="radio"/> Flintstone / <input type="text"/>	<input type="radio"/> RUBBLE
SSN:	<input checked="" type="radio"/> 888-77-6666	<input type="radio"/> Verification: Verified using SSA SSN verification routines as an exact match.
Birth Date:	<input checked="" type="radio"/> 01/01/1989	<input type="radio"/> 10/03/1989
Gender:	Female	Female
Race:	White Hispanic/Latino: No	White
Address:	<input checked="" type="radio"/> Residence 1627 Bryan -2523	<input type="radio"/> Residential 1833 VINE AVE SW -2714 United States Of America

Works the same as the Child Comparison screen with the addition of the address for the parent.

# Comparison Screen – SACWIS vs. SETS

	SACWIS	CHILD SUPPORT
<b>Military Service Branch:</b>	Air Force	ARMY
	5769 Bunton Hush	DFAS INDIANAPOLIS CTR ARMY
	New Albany, OH 43054	PO BOX 998002 ATTN DFAS CL L
		CLEVELAND, OH 44199-0000 USA
<b>Begin Date:</b>	04/06/2020	10/19/2009
<b>End Date:</b>		

# Comparison Screen – SACWIS vs. SETS

	SACWIS	CHILD SUPPORT
Incarceration Location:		LAKE ERIE CORRECTIONAL INST 501 THOMPSON RD CONNEAUT, OH 440308668 USA
Incarceration Verification Source:		Bureau Of Motor Vehicles (BMV)
Incarceration Verification Date:		02/21/2018
Incarceration Begin Date:		01/13/2020
Incarceration Release Date:		07/24/2024

# Comparison Screen – SACWIS and SETS

Parent 1 Alias Record Comparison		
	SACWIS	SETS
Alias:	Flint, Wilma	
	Flintstone, Betty	
		<input type="checkbox"/> RUBBLE, WILMA

- Parent Alias records sent from SETS can be selected to transfer to the AKA section of the Person Profile.
- When the information received from Child Support is the same, the user does not have the ability to transfer the specific record.

# Comparison Screen – SACWIS and SETS

Parent 1 Employment Record Comparison				
SACWIS				
Employer Name	Employer Address	Employment Status	Employment From Date	Employment To Date
Verizon Wireless			05/15/2013	
SETS				
Employer Name	Employer Address	Employment Status	Employment From Date	Employment To Date
VERIZON PAYROLL SERVICES CENTE	899 HEATHROW PARK LN RM 2120ATTN GARNISHMENTS LAKE MARY, FL 32746-0000 USA		02/05/2011	
CELLCO PARTNERSHIP	30 INDEPENDENCE BLVD WARREN, NJ 70596747 USA		01/30/2013	

- When employment records exist in either system, they will display.
- Currently, users will have to manually enter the employment records into the Person Employment section of SACWIS, to assist with this work the Person Name/ID is a link to the Person record.

# Comparison Screen – SACWIS and SETS

## Parent 1 SETS Medical Insurance

Policy Holder Name	Insurance Carrier TPN	Policy Type	Insurance Option	Policy Number	Group Number	Policy Begin Date	Policy End Date
FLINTSTONE, FRED	000950760001	Major Medical		156156163	1561534	06/01/2020	

## Parent 2 SETS Support Order Record

Support Order Number	Order Date	Child Support Amount	Medical Support Amount
2020JD71754 OH250	05/01/2020	\$1,004.00	\$0.00

Processed  
Status: UnProcessed



## Comparison Screen Q & A

Please enter any questions you have regarding the Comparison Screens. We will review and begin answering shortly.

**NEXT UP:**

What happens when I process the record?

# Processing the Record: Person Basic, AKA & Address

Basic	Demographics	Address	Additional	Characteristics
<b>Person Information</b>				
Prefix:	<input type="text"/>		Middle Name:	<input type="text"/>
First Name: *	<input type="text" value="Pebbles"/>		Suffix:	<input type="text"/>
Last Name: *	<input type="text" value="Flintstone"/>		SSN:	<input type="text" value="XXX-XX-XXXX"/> <input type="checkbox"/> No SSN Exists ⓘ
Gender:	<input type="text" value="Female"/> ⓘ		Age:	<input type="text" value="11"/> ⓘ
DOB:	<input type="text" value="01/01/2009"/> ⓘ		Eye Color:	<input type="text"/>
Hair Color:	<input type="text"/>			
Sexual Orientation:	<input type="text"/>			
<input type="checkbox"/> Deceased	Deceased Date: <input type="text"/>		Age At Time Of Death:	<input type="text"/>
Driver's License #:	<input type="text"/>	Issue State:	<input type="text"/>	
<b>AKA Names</b>				
	Prefix	First Name	Middle Name	Last Name

Basic	Demographics	Address	Additional	Characteristics
<b>Person Address</b>				
	Type	Address		
<a href="#">edit</a>	Residence	1 Stone Blvd SW Bedrock, OH 48555		

# Processing the Record:

Basic Demographics Address Additional Characteristics Safety

Part 1 Part 2

Demographic Information

**Race**

American Indian

Declined

Native Hawaiian

White

Unknown ⓘ

Multi-racial (one or more races unknown)

Asian

Black/African American

Unable to Determine ⓘ

Other Pacific Islander

Alaskan Native

Multi-racial (all races unknown)

Ethnicity/Ancestry

Hispanic/Latino: **No** ▼

Hispanic/Latino will updated to Yes when selected for a person.

# Processing the Record: Person Demographics – Part 2

- Records received from Child Support are not editable.
- Paternity Established Method and Paternity received date will only be shown on records where the Source System Code = SETS.

**Alleged Parent Details**

Parental Status: \* Paternity Established ▼

Person Id: \* 1056040

Parent Name: Fred Flintstone

Gender: MALE

Paternity Established Method: Genetic Testing - Administrative

Paternity Received Date: 06/30/2020

Source System Code: SETS

Created in error

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Created Date: 09/21/2020 03:31:29 PM

Modified Date: 09/21/2020 03:31:29 PM

Basic **Demographics** Address Additional

Part 1 **Part 2**

**Alleged Parent List**

Created in Error  Exclude  Include

	Alleged Parent Status	Alleged Parent Name	Alleged Parent Gender	Source System Code
<a href="#">edit</a>	Alleged	<a href="#">Flintstone, Fred J / 5117007</a>	MALE	
<a href="#">view</a>	Excluded as Parent	<a href="#">Rubble, John / 1429697</a>	MALE	SETS

# Processing the Record: Person Relationship

**Relationship Editor**

Need to add a relative to Rubble, Bam-Bam?  
Search, add, or create a person profile:

**Add Related Person**

<b>Rubble , Bam-Bam</b> / 8108515 Male Age 11, DOB 01/01/2009	<b>Rubble, Barney</b> / 8422321 Male, Age 30, DOB 10/30/1990	<b>Rubble, Betty</b> / 5117011 Female, Age 25, DOB 01/01/1995
---------------------------------------------------------------------	--------------------------------------------------------------------	---------------------------------------------------------------------

Rubble , Bam-Bam is the...

1<sup>st</sup> Alleged Son

to Rubble, Barney / 8422321  
Male Age 30, DOB 10/30/1990

*Reciprocal: Rubble, Barney is Bam-Bam's Alleged Father*

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Rubble , Bam-Bam is the...

1<sup>st</sup> Biological Son

to Rubble, Betty / 5117011  
Female Age 25, DOB 01/01/1995

*Reciprocal: Rubble, Betty is Bam-Bam's Biological Mother*

- If paternity is established and the Paternity Method is Genetic Testing – Administrative or Genetic Testing – Judicial, the father and child's relationships will be automatically updated and will not be modifiable.
- All other relationship updates will be manually to ensure the correct update is being completed.

# Processing the Record: Client Benefit Account

Accounts							
		Type	Account/Claim Number	Application Date	Effective Date	Amount	R
<a href="#">view</a>		Child Support	7825853956 Flintstone, Fred		08/01/2020	\$1,041.67	
<a href="#">edit</a>	<a href="#">add benefit</a>	Child Support	3333333		01/01/2020	\$165.00	

- Account/Claim Number = SETS Case ID on the Comparison screen
- Records create by the interface will
  - Include the parent's name in the Account/Claim Number field
  - Not be editable
- Effective Date will be the date the first record was received in the Interface during the custody episode.
- Closing date will be populated with the Custody End Date.

# Processing the Record: Client Benefit Account Detail

Client Benefit Account Details			
Name:	Flintstone, Pebbles	Person ID:	10224801
DOB:	10/27/2013	Placement Address:	1 Stoney Way Bedrock, OH 43555
Benefit Type: *	Child Support	Application Date:	<input type="text"/>
Account/Claim Number:	7825853956	Rejection Date:	<input type="text"/>
Financial Institution:	<input type="text"/>	Effective Date: *	06/01/2020
Expected Amount: *	425.00	Closing Date:	<input type="text"/>
<b>Child Support Account</b>			
Description:		Support Order Number	Order Date
	Created by SETS processing	2020JD71850 OH250	09/01/2020
		2020JD71755 OH250	06/01/2020
		Expected Amount	
			\$425.00
			\$1,041.67

Records created by the interface will also include Child Support Account Details



# Child Support Disbursements

- The county portion of the child support collections will be processed for agencies the 10th of the month following SETS transmitting the collection.
- With a go live date of 10/16/2020 agencies can expect the monthly disbursements to be processed on 11/10/2020 and disbursed in the monthly reimbursement cycle on 12/1/2020.
- Agencies can view the expected county portion of the disbursement for a child in the description of the Benefit record associated to the Benefit Account.
- Agencies can generate the Reimbursement Reconciliation Report to view the collections disbursed in the monthly cycle.



# Future Enhancements

- To make relationship updates easier, we will be adding a button to the Comparison screen by each parent which will take the user directly to the Person Relationship screen for the child.
- Address Standardization between Child Support and SACWIS.
- The ability to auto transfer:
  - Incarceration
  - Military
  - Employment
  - Insurance



# Reports

- Available in October:
  - SETS Referral – this will display all referrals created during a specified date range.
  - Reimbursement Reconciliation – enhanced to include Child Support details.
- Future Planned
  - Error – will display any records for the agency where Child Support is unable to process it.
  - Child Support Processing – will allow users to identify all information received from Child Support which has been processed or is waiting to be processed for their agency during a specified timeframe.
  - Medical Support Details – will contain all medical support orders for children in the Agencies care during a specified timeframe.



## What does Go Live look like?

- Child Support and SACWIS will link children during the weekend the interface goes live.
- Agencies will see multiple records in their comparison screen as a result of this linking which will need to be processed.
- Security User Groups will need to be assigned to employees.



# Questions?

Knowledge Base Article will be available shortly.

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